

METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
EARLY WARNING OF POTENTIAL SERVICE LEVEL AGREEMENT
VIOLATIONS

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Abstract of the Disclosure

Monitoring compliance with a service level agreement is provided by
generating an early warning notification indicating that failure to meet a service
level objective of the service level agreement by a resource is about to occur. The
early warning notification may include an indication of how close the resource is
10 to failing to meet the service level objective.

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